

TRADERTERMINAL Manual

Speed • Technology • Research









Table of Contents

Sr.	Topic	Page no.
No.		
1.	Introduction - IIFL Trader Terminal	1
2.	How do I access the IIFL Trader Terminal?	2
3.	System Requirements	2
4.	Login	3
5.	Menu Options	4
6.	Features you might often use	5
7.	Market Depth	7
8.	Market Analyser	8
9.	BUY Order and SELL Order	9
10.	AMO (After Market Order) Buy and Sell	10
11.	Option Calculator	11
12.	Reports	12
13.	My ledger and DP	16
14.	Fund Transfer	17
15.	Charts	18
16.	Research	20
17.	Price Alerts	21
18.	Portfolio	22
19.	Lock/Unlock your Trading Terminal	23
20.	Do's & Don'ts while trading on IIFL Trading Terminal	24
21.	FAQ's	25
22.	Error messages and their meaning	29
23.	TT Help Desk Contact Details	30
24.	New Products	31



Introduction

Welcome to the IIFL Trader Terminal.

IIFL Trader Terminal is a comprehensive trading tool, with superior charting and analytical capabilities. The latest version of the Trader Terminal has a lightning fast execution speed, world class user interface and a single? click access to our world? class research. The new terminal offers the facility to trade in cash, derivatives, mutual funds, IPOs, currencies and commodities, all in one screen.

On this trading platform you can conveniently trade on the following four Indian Exchanges:

- National Stock Exchange (NSE)
- 2. Bombay Stock Exchange (BSE)
- 3. MCX
- 4. NCDEX

Key features of the Trader Terminal are:

- Streaming quotes, instant order confirmation, multiple market watches, alerts
- Single-click access to depository, ledger, MTM profit/loss statement
- Advanced charting options & technical analysis tools
- Customizable view
- Live-chat with customer care
- Live research and news updates
- Accessible from the desktop, over the web as well as mobile phones



How do I access the IIFL Trader Terminal?

Installation of IIFL Trader Terminal is a very simple process.

- Download the application from the following link and then install: http://content.indiainfoline.com/IIFLTT/EXE/IIFLTTClient.msi
- To access the terminal on web: http://ttweb.indiainfoline.com
- To access the terminal on mobile use the following link: http://ttm.indiainfoline.com

System Requirements

The IIFL Trader Terminal is optimized for use with a modem and an ordinary internet connection. However, please check that your personal computer satisfies the following requirements:

Operating system

The software is tested to work on Windows 98, Windows 2000, Windows 2003, Windows NT, Windows XP, Windows Vista and Windows 7. On Windows 2000, NT and 98 you will have to download .NET. Framework 2.0. In XP you will have to ensure that you have upgraded your Framework version from 1.1 to 2.0

Proxy Setting

If the software is being accessed from behind a proxy you will need to open the following ports

1) 10116 2) 25002

Browser version

IE 6/IE 7 and other popular browsers including Mozilla and Chrome

Hardware

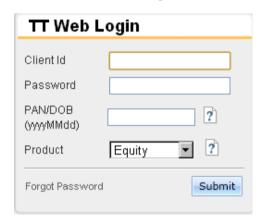
Pentium/Celeron Processor with RAM - 256Mb. Ideally 512Mb and above.



Login

For logging on to your trading account, follow these simple steps:

- In order to logon to the EXE version, the web version or through your mobile, you will be prompted to enter your Client ID and password.
- For the Web version, in addition to the password, you also need to provide your PAN card number or date of birth in the specified format.



- **Tip:** This 2-level security has been provided to enhance security of the terminal and prevent unauthorized access.
- Ensure that you type your Client ID accurately. The system will get locked after 3 incorrect attempts
- It is mandatory to change your password the first time you login. Your password should be alphanumeric and of atleast 8 characters
- On successful login, you are ready to use the Trader Terminal and trade @ lightning fast speed
- Tip: Passwords must be changed every fortnight



Menu Options

IFL Trader Terminal 3.0.0.11 for Client Code :: India Infoline Ltd.

File Market Reports My Account Links Tools Research Windows Customer Service

Market

Under this option you can create your own market watch, buy and sell scrips, analyse the market real time and view charts

Reports

This menu is very useful to customers as they can view pending, executed or cancelled orders during the day, open and closed Positions and also view their holdings at a glance

My Account

The features under My Account help you to track your portfolio, check your P/L summary, view digital contract notes, bills, confirmation notes etc. You can also transfer funds from your bank account to your trading account and vice versa.

Links

This menu directly links the Trader Terminal to the websites of major exchanges, SEBI, RBI, etc. You may also view IIFL Research by going to the IIFL Website

Research

This provides you with research reports along with daily/weekly trading calls for buying and selling of equities, commodities and also mutual funds.



Features you might often use

Market Watch

Market Watch is a window which enables you to view market information of preselected scrips of your interest. Trader Terminal allows you to create and open multiple Market Watch windows to help you view real-time scrip details on the sectors/ scrips of your choice simultaneously. You have the option of selecting stocks from the default lists or to create your own customized list.

Creating a market watch

- Go to Market > Market Watch > New or Press F4 on the screen
- To load any of the pre-defined Market Watch, right click on the screen and select Load group
- Select Predefined i.e. click on the + sign
- Double click on the desired option and the market watch would open

Adding scrips to the market watch

- Go to the Add Scrip option on top of the window and type the name of the scrip in the Code/Symbol block. Press enter key.
- The scrip will appear in the Market watch

Saving your market watch

- Press Ctrl-S and save your Market Watch under a name
- **Tip:** Always export the saved market watch to a desired folder on your computer. This can be done by right clicking the Market Watch and going to the Export Scrip List Option

Each scrip makes up a row of data that contains the scrip name, its last traded price, last traded quantity, best bid rate, best offer rate, total volume, etc.



Add Scrip **EXE Screen** Scrip Name < 1.928.50 Real Time Price Updates Click to view scrip charts

The market watch screen appears as follows in the different versions:-



Customizing the Market Watch

The order of the columns can be decided to suit one's convenience. To move a column to the right or left, place the mouse pointer on the column heading and drag it to the place of your choice.

You can also add/remove columns of your choice. To do so, go to Tools > Settings > Market Watch.

Simply check the columns you would like to see the in the Market Watch, and uncheck the ones you want to hide.



Market Depth

Market Depth is a special feature of Trader Terminal. Market Depth details the following features:

- Real time scrip details
- View Best 5 Bid/Ask and Open Interest
- Check DPR: Daily Price Range 52 Week High and 52 Week Low
- Check ATP (Average Traded Price)
- The intra-day chart shows daily real time pricevolume data for a particular scrip

Accessing Market Depth

To view Market Depth, double click on the scrip on your Market Watch. The Market Depth window will open.



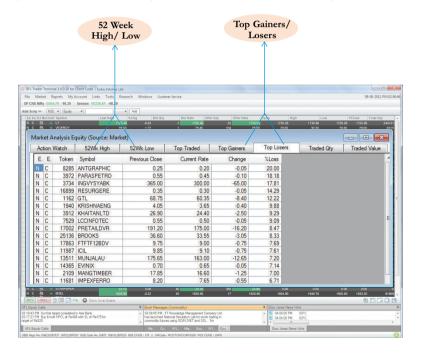
Scrip Detail	
476.10	Buy
+0.90 (0.92%)	Sell
TVS Motor Company Limited	

#	Best 5 Bids		Best 5 Asks		
	Qty.	Rate	Qty.	Rate	#
1	500	425.00	270	420.00	4
2	290	415.00	100	410.00	12
13	120	475.00	210	430.00	6
4	980	445.00	540	460.00	2
5	200	485.00	210	478.00	8
Tot	al Bid Qty	23950	Total Bid	Qty: 3442	250



Market Analyser

Market Analyser is a unique feature which displays the current situation of the markets. This window provides the information on Top traded, Top gainers and Top losers. It also provides a list of scrips that have touched their 52 week high or 52 week low. You may view the Market Analyser on Markets > Market Analyser.





BUY Order and SELL Order

In the Trader Terminal, you have multiple options to buy and sell scrips. You can use any one of the following options to buy/sell a scrip:-

- Click the 'Buy'/'Sell' button available in each Market Watch.
- Right click on the scrip in your Market Watch, select Buy/Sell
- You may alternatively go to Market > Buy/ Sell.
- While using the EXE version you can also use the shortcut keys F1 for Buy and F2 for Sell.

Performing any one of the actions mentioned above opens a Buy/Sell window. The window provides options for placing a Market Order, Limit Order or a Stop Loss Order

Tip: Please refer to FAQ's section to know more about the type of orders

Global window for all products - This window lets you buy and sell products across Cash, Futures, Options, Commodity, Currency or Mutual Funds.

On placing the buy or sell orders, you will get an instant confirmation on acceptance of your order. These reports will also be available in your trade book.

EXE Screen



Mobile Screen





AMO (After Market Order) Buy and sell

Now you can initiate a Buy/Sell order even after market hours. The order will be processed on the next working day.

To place an AMO, go to Market > After Market Order > Buy/Sell.

Alternatively, you can use the following shortcut keys:

- For AMO Buy: Ctrl + F1
- For AMO Sell: Ctrl + F2

Exe Screen



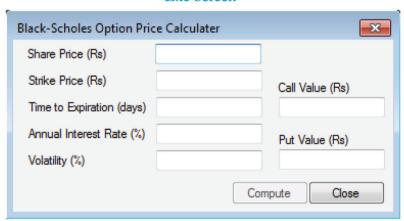


Option Calculator

Option calculator can be used to calculate the price of options. It can also be used to calculate the following:-

- The value of put and call options (The Black-Scholes Option Pricing Model)
- The implied volatility
- Probability of the underlying security reaching the target price
- Key statistics for analyzing option positions in the market

To access the Options calculator, click on the 'Option Calculator' in Market menu



Exe Screen



Reports

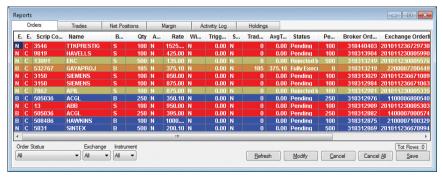
IIFL Trader Terminal generates several reports to assist customers to obtain a complete view of their portfolio and transactions. These reports have the following features:

- View order status
- Modify cancel orders from Order Book
- Cancel all orders on a single click
- Square off open positions from Net Position window
- Exercise long open option positions from the Net Position window
- Directly sell from Holdings window
- View Margins utilized/ available
- Sort all reports by any column
- Export all reports individually or together on a single click

Order Book

Shortcut Key: F3

All pending orders can be seen in Order Book in the Reports menu option. You can modify/cancel any or all pending orders at the click of a button. The order book also has all other details like time and price the order was executed.

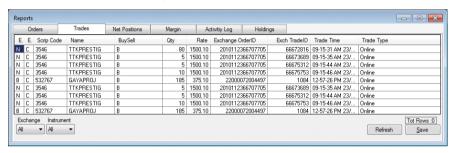




Trade book

Shortcut Key: F8

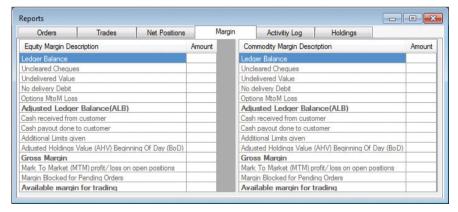
The Trade book shows all the details pertaining to the trades executed by you. The trade book can be sorted on any of the columns therein.



Margin

Shortcut Key: F11

The Margin window shows you the real-time status of your Margins including margin blocked for open positions and pending orders.





Net Position

Shortcut Key: F7

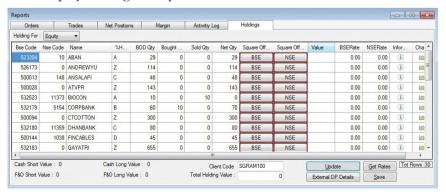
The Net Position gives you real-time marked to market profit and loss report on your trades for the day. It shows realized as well as unrealized profit or loss for your trades for the day. You can square off your open positions for the day with a single click using the 'square off' button.



Holdings

Shortcut Key: F12

Press F12 on your EXE screen and get details of all your holdings in your demat account as on the last working day. The Holdings Window also gives details on the bought and sold quantity during the day. You can directly square-off your position in particular scrip by clicking the 'Square Off' button.





Save to Excel

You can save the data from all crucial reports to an excel file by clicking on the 'Save' tab under each report. These will not only help in analyzing the information later but also help keep a record.

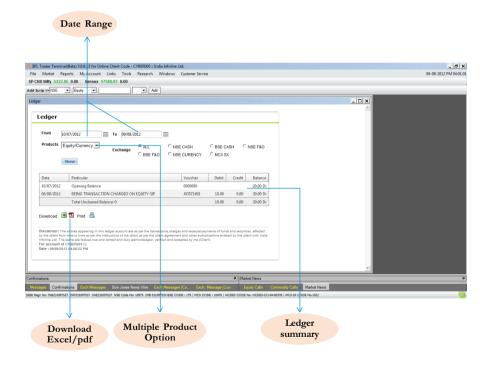


My ledger and DP

You can view your ledger account under the My Accounts menu option. In this window, you can also view details of each bill, each transaction and the balance of your Cash and F&O ledger.

To access the ledger account, go to My Account > Ledger. Select the period and product for which you wish to see the ledger, and click the 'Show' button.

Holders of a depository account with IIFL can view online all their holdings and transactions in their beneficiary account under the DP option in My Accounts menu.

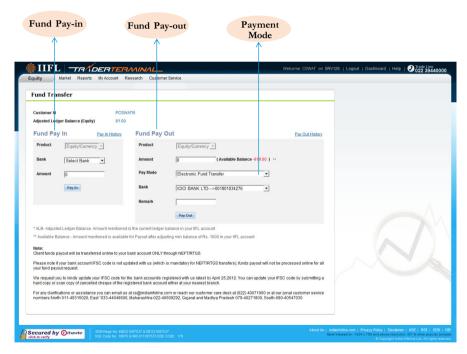




Fund Transfer

You can easily transfer funds online to and from your bank to your trading account using the Funds transfer option under the My Accounts menu.

- To transfer funds to your trading account, use the Fund Pay In option, wherein you will be directed to the respective bank website
- To withdraw funds from your trading account, use the Fund Pay Out option. Fill in the requisite details and click 'Pay Out'





Charts

Charts are a unique and useful feature in IIFL Trader Terminal. To view the chart for a scrip, select the scrip in Market Watch, then select Chart option in the Market menu.

The features of the Charts tool available in Trader Terminal are:

- Streaming intraday tick-by-tick charts
- Historical Charts (1m, 3m, 6m, 1y, 2y, 5y, etc)
- Ability to chart multiple companies and open unlimited charts simultaneously
- Unique draw tools including trend line customization and Fibonacci tools
- 3 different chart type options such as Line, OHLC and Candlestick
- See each tick in Excel type grid, which is updated real-time. Also export to CSV file
- Get Index charts by clicking on appropriate Index in the Index Watch window

Chart in EXE version





There are multiple analysis options available including 14 indicators for price and volume panels which can be accessed by right clicking on the chart screen.

Indicators available in Charts

- 1. Moving Averages
- 2. Weighted Moving Average
- 3. Bollinger Bands
- 4. Relative Strength Index
- 5. Average True Range
- 6. Money Flow Index
- 7. Standard Deviation

- 8. Exponential Moving Average
- 9. MACD
- 10. Price Rate of Change
- 11. Stochastics Oscillator
- 12. Momentum
- 13. On Balance Volume
- 14. Williams R



Research

The Trader Terminal gives you access to world-class research. IIFL research has been acknowledged by Forbes as 'Best of the web'and a '...a must read for investors'. You can view company research, interviews with Industry stalwarts, analyst reports, news, annual reports and quarterly reports on the Trader Terminal.

Our experienced team of research analysts also provides you with intra-day ideas in the cash and derivatives segment to help you stay ahead of the market. You also receive market news throughout the day to keep you up-to-date on the various developments in the market.



Weekly Wrap

IIFL Weekly Wrap comprises actionable Ideas, Market Outlook, Commodity Corner, Mutual Fund section, Event Calendar and a comprehensive Chart book. It also includes charts on Nifty Futures VWAP and Bank Nifty Futures VWAP.

Market Mantra

Market Mantra is IIFL's daily comprehensive research product which covers market outlook, latest news, economy snapshot, personal finance insights, event notes, management meets and research ideas for Equities, Derivatives and Commodities





IIFL Calls

IIFL Calls gives you intra-day ideas in the cash, derivatives and commodities segment to help you stay ahead of the market.

An alert pops up and prompts you to check if any updates are there.

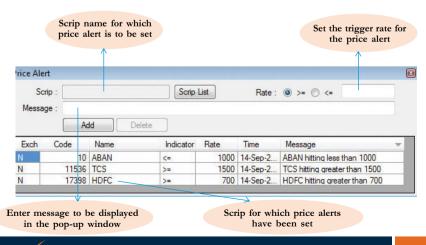




Price Alerts

You can set price alerts for as many scrips as you wish using this feature. These alerts are triggered and are designed to remind you of certain benchmarks that you can set as per your requirements. It alerts the trader when the scrips run more than or less than a particular value, so that the trader can instantly buy or sell it.

The following screenshot shows the window where you can set the price alerts.





Portfolio

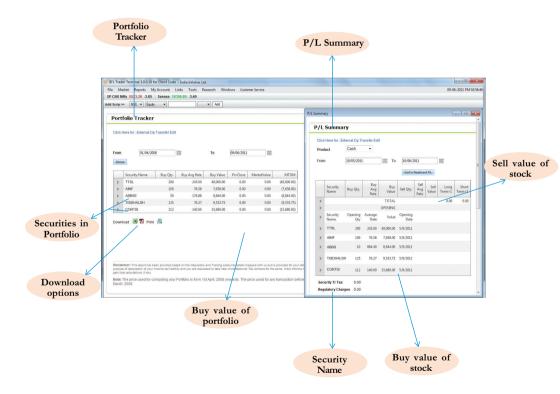
You can view your portfolio under the My Account menu option.

Portfolio Tracker

The Portfolio Tracker menu option tracks all your investments, cash flow and assets.

P/L summary

Your notional profit/loss is shown by marking total purchase/sales to the current market value of your securities. Cash and Derivatives segments are shown separately.





Lock/Unlock your Trading Terminal

To ensure security of your account/terminal, an option of locking the terminal has been provided to prevent it from being misued. Locking your terminal disables the trading feature. The application will however, keep receiving broadcast and other messages. The display will keep updating itself accordingly.

The terminal auto locks itself after 10 minutes of inactivity. This period can be modified by you.

To lock the terminal manually, go to File > Lock



Do's & Don'ts while trading on IIFL Trader Terminal

Do's

- 1. Change your Passwords every 14 days.
- 2. Keep your Internet Trading Passwords Confidential.
- 3. Clear your browser's cache regularly
- 4. Disable the "Auto Complete" function on your browser
- 5. Discard pin or password mailers immediately after memorizing them. Never write them down.

Don'ts

- Do not directly close your browser after you complete your online Trading session.
 Log Off from Trader Terminal before closing the browser.
- Avoid downloading programs from unknown sources: Some sources may have hidden forms of spyware or viruses that could compromise the security of your computer.
- 3. Do not open attachments sent through mails, if you do not know the sender.
- 4. Never open email attachments that have file extensions like .exe, .pif, or .vbs. Such files are usually dangerous.
- 5. Do not keep computers online when not in use: Either shut the PC off or physically disconnect it from the Internet connections.
- 6. Do not use shared computers: We recommend that you avoid accessing your Trader Terminal from a public / shared computer, such as in a cyber cafe.



FAQ's

1. How to get your saved market watch when the Trader Terminal application is updated?

Note that whenever the exe is updated the Market Watch groups saved by you previously would not appear in the new exe. To retrieve your saved Market Watch, follow the below procedure:

- Click F4. Right click and Go to the Import Scrip List option
- Import the list from the saved folder
- The saved Market Watch will open in the terminal
- Tip: In order to avoid losing your saved Market Watch, always export your Scrip List on to your Computer.

2. What is PLM and how does it work?

PLM stands for Primary Login Machine. During first time login, client will be asked to either restrict (bind) or do not restrict the terminal to his system/computer.

- To bind/restrict the terminal, you need to select the option "Restrict my id to this
 machine". Please note once the terminal is restricted to a system you will not be
 allowed to login to terminal from another system or computer.
- If do not wish to restrict or bind the terminal, you need to select the option "Do not restrict my ID to this machine". Please note if you do not restrict the terminal you can operate the terminal from any system or computer

Note: If you have restricted your terminal to a system and wish to operate the terminal from another system, you need to go to => Tools => Reset PLM/ Binding before logging out from the terminal. If you are unable to follow these instructions due to unavailability of the same system/computer you may call our Customer Service on 022-40071000 to unbind the PLM

3. What is the procedure for receiving password to login to terminal?

In case you have forgotten your password you can place fresh password request online.



- Click on terminal icon
- Select Forgot Password on the login window
- Verify credentials
- Submit

Note: Password will be sent to you on your registered mobile number. You are requested to change your password within 72 hours else password will be expired. In case you are unable to request for password online you may call our Customer Service on 022-40071000 to place your request.

4. What if you enter wrong password three or more times?

If you enter incorrect password three or more than three times your account will be locked and you will get a message window stating "Too many attempts". Please note that your account will automatically be released in 15 mins and you will be allowed to operate your account

Note: In case of urgency you may call our Customer Service on 022-40071000 to unlock your account

5. What are the segments available while trading through terminal?

If your account is activated for online trading you can place orders in NSE and BSE segment. To trade in F&O segment you need to submit written application and income proofs for activating terminal in F&O segment

Note: If the required details are already submitted, by default your terminal will be activated in F&O segment and you will be able to place F&O orders. In case documents are not submitted and you try to place the orders, the same will be rejected by exchange. To activate the same you may call our Customer Service on 022-40071000 for assistance

6. What are STOP LOSS orders?

Stop Loss order is a tool used to limit the maximum loss on a position. It allows the client to place an order only when the market price of the relevant security reaches or crosses a threshold price specified by the investor in form of 'Stop Loss Trigger Price'



Example:

- Stop Loss BUY order

Suppose person A short sells Tata shares at Rs. 1150 with the expectation that the price will fall. However, in the event that the price rises above his buy price, then A would like to limit his losses. 'A' may place a limit BUY order specifying a stop loss trigger price of Rs. 1200 and the limit price as Rs. 1210. The stop loss trigger price (STLP) has to be between the last traded price and the BUY limit price. Once the market price of TATA breaches the STLP (i.e. Rs. 1200), the order gets converted to a limit BUY order at Rs. 1210.

- Stop Loss SELL order

Suppose person A buys Tata shares at Rs. 1150 with the expectation that the price will rise. However, in the event that the price falls, then A would like to limit his losses. 'A' may place a limit SELL order specifying a stop loss trigger price of Rs. 1130 and the limit price as Rs. 1120. The stop loss trigger price (STLP) has to be between the last traded price and the SELL limit price. If the market rate reaches the trigger price, the SELL stop loss order is triggered and it becomes a plain limit order.

Points to Remember:

- For placing a Sell stop loss order, both the rates must be lesser than market rates.
- Trigger rate should be greater than or equal to limit rate, but it should never be lesser than limit rate while placing Stop Loss order.
- If the rate entered by you in the trigger rate comes in the market, your sell stop loss order gets triggered and becomes a plain limit order.

7. What is a Frozen Order?

There is a certain price range for each scrip that is decided by the exchange. If the order placed by you is not in a proper price range then the order gets frozen or rejected.

A frozen order is not executed and you will have to place a fresh order for the same.



8. What is a Disclose Quantity (DQ) Order?

In a regular order, the market quantity is disclosed in full to the market. An order with a DQ condition/attribute allows disclosure of only a part of the order quantity to the market.

For example, an order of 2000 with a DQ condition of 200 will mean that 200 are disclosed to the market at a time. After this is traded, another 200 is automatically released and gets executed. DQ should not be less than 10% of the order quantity and should not be greater than the order quantity.

9. What is the market time to place after market orders online?

You can place After Market Orders between 4.30 p.m. to 8.30 a.m. online through terminal.

10. How do I view scrips which are newly listed?

For viewing a newly listed scrip in your Market watch, you need to download Scrip master from file menu and then select that scrip from the add scrip window.

11. What do I do if the rates on my terminal are not refreshing?

If the rates on your terminal are not refreshing, try the following options:-

- Exit and re-login to the terminal.
- Change the broadcast server from the file menu.
- If the above options do not work, contact Customer Service.

12. Can I have more than one active Trader Terminals on the same Computer?

Yes. It is possible to use more than one Trader Terminal on a PC, as long as you are logged in with two different ID's



Error messages and their meaning

Error Message	Particulars
Sent to IIFL	Indicates that the order may or may not have reached the server. Hence, it is advisable to refresh the order book to get the updated status
Rejected by RMS	Indicates that order is rejected due to insufficient margins available
Order does not exist	Indicates that the order has already been executed and it cannot be modified or cancelled
Rate not within circuit limits	Indicates that the rate at which order is placed is either too high or too low in comparison to the rate currently prevailing in the market. Hence this order gets rejected.
Order value exceeds	You need to contact Customer Service
Invalid client type	Indicates that your account is not active for online trading. To activate your account for online trading you need to contact Customer Service on 022-40071000
	Note: It takes 24 working hours to activate your account for online trading after the same is requested by you
Broker/Order id not set	Indicates that the scrip master is not downloaded at the time of release of upgraded version of Trader Terminal. You need to update the scrip master by selecting the option => Master => Download Master



TT Help Desk

We will always be happy to help you with any questions. Please note our help desk contact details given below.

Call: (022) 4151 4151

Email: tt@indiainfoline.com

Customer Care: cs@indiainfoline.com









paperwork



Mutual Fund trading now made easy

Now you can invest in MF online

- Choose from 20 AMC's and 1000 schemes
- All transactions get reflected in your demat account
- No additional KYC is required
- Simplified MF tracker especially for you



Trading in MF, just a click away!

To open an account

Call: +91 22 3944 0000 Write to us at: cs@indiainfoline.com



Experience the Power of Multiplication with Trader Multiple

Trader Multiple multiplies your buying power by giving you higher exposure in specific stocks based on your available margin. It is an intraday product, especially designed for smart investors who wish to take advantage of higher trading margin.

Advantages of Trader Multiple:

- Traders can benefit from higher multiple on select stocks.
- Capitalise on research ideas and market opportunities using a higher multiple.
- Flexibility of placing a profit order and stop loss order at the same time.
- Limit your losses through stop loss order.

How to place a Trader Multiple order?

- Login to your trading platform entering existing login id and password.
- Click on Trader Multiple on the Market menu.
- Accept the terms and conditions to activate the Trader Multiple product.
- Select the Exchange, Scrip and Buy/Sell option.
- Put the desired quantity based on the margin available and place the order.
 The orders in Trader Multiple are placed at Market Price by default. The
 system will also place a stop loss order set at a difference of 4% from the
 Market Price by default.



SIP*, for more money

Now invest in SIP through ttweb.indiainfoline.com and TT desktop



- Rupee Cost Averaging
- Easy and flexible investment
- Very low monthly investment possible
- Reduces Market Risk
- Disciplined Investment

IIFL OFFERINGS

Equity SIP

Equity SIP allows you to invest in a set of stocks or exchange traded funds at regular intervals & beat market volatility by averaging out the costs.

e-Gold SIP *

Gold SIP's enable an investor to invest in the yellow metal in paper form and save the investor the hassles of storage. e-Gold is more cost effective for people who have a long investment horizon.

e-Silver SIP *

Silver is the next most traded commodity after Gold. It is widely used in industrial products and thus raising the demand for the metal.



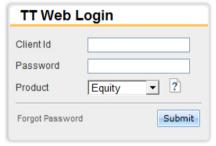
FEATURES

	Investment		Tenure		
Product	Min (in Rs.)	Max (in Rs.)	Min	Max	Quantity Traded
Equity SIP	3000	Unlimited	6 months	10 years	1 scrip
e-Gold SIP	Prevailing cost per lot	Unlimited	6 months	10 years	1 gm
e-Silver SIP	Prevailing cost per lot	Unlimited	6 months	10 years	100 gms

How can you invest through SIP?

To start investing through SIP, you will have to follow 4 easy steps as mentioned below:

 Login to your trading account using Client ID and Password



Fill the required details



Click on the tab Market Product SIP



 Accept the Terms & Conditions and place the order

^{*}Note: e-Gold SIP & e-Silver SIP are traded through India Infoline Commodities Limited with NSEL.



India Infoline Limited

Regd. Office: IIFL House, Sun Infotech Park, Road No. 16V, Plot No. B-23, MIDC, Thane Industrial Area, Wagle Estate, Thane - 400 604 Tel: (91-22) 3929 4000/4103 5000 • Fax: (91-22) 2580 6654